Nathan Deal, Governor

Frank W. Berry, Commissioner

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Medicaid Reference Contact List for Pharmacy Services

Members of Georgia Medicaid can be enrolled in one of the following medical assistance plans below. It is important to identify which plan the member is enrolled into in order to provide the correct contact information.

The member services numbers below are general numbers that members can use for any type of inquiry. The pharmacy services line best answers pharmacy specific questions.

Amerigroup	
Member Services:	1-800-600-4441
Pharmacy Technical Support: 1-844-367-6112*	
Prior Authorizations: 1-800-454-3730*	

* Pharmacy Technical Support is administered by Express Scripts. Physicians should call this number to request prior authorizations.

PeachState Health Plan	
Member Services: 1-800-704-1484	
Pharmacy Services: 1-844-297-0513*	

* Pharmacy Services are administered by Express Scripts. Pharmacists, Physicians and members can call this number to request overrides.

Wellcare of Georgia	
Member Services: 1-866-231-1821 / 1-800-919-8807	
Pharmacy Services: 1-800-364-6331*	

* Pharmacy Services are administered by Express Scripts. Pharmacists, Physicians and members can call this number to request overrides.

Fee For Service Medicaid	
Member Services: 1-866-211-0950	
Pharmacy Services: 1-866-525-5826*	

* Pharmacy Services are administered by OptumRx. Pharmacists, Physicians and members can call this number to request overrides.

CareSource	
Member Services: 1-866-211-0950	
Pharmacy Services: 1-866-525-5826*	

This document can also be found here: http://dch.georgia.gov/medicaid-pharmacy

Health Information Technology | Healthcare Facility Regulation | Medical Assistance Plans | State Health Benefit Plan

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